

CENTRAL COUNCIL FOR RESEARCH IN AYURVEDIC SCIENCES

DETAILED ELIGIBILITY CRITERIA FOR QCBS SYSTEM BEING ADOPTED FOR EVALUATION OF BIDDERS

(In respect of RFP Document already uploaded regarding computer based on-line examination for recruitment of Research Officer, Asstt Research Officers, Research Asstts and Staff Nurse).

This is with reference to Notification placed on the Council's website on 20 April, 2018, subsequent to pre-bid Conference held on 16 April, 2018. As stated in the Notification, the QCBS selection procedure being adopted by this Council is as given below.

Eligibility Criteria

The minimum pre-qualification criteria for the bidders to be eligible for this RFP process are specified below. Responses not meeting the minimum pre-qualification criteria will be rejected at Technical evaluation.

Sl. No.	Pre-qualification Criteria	Supporting Compliance
1.	The firm should be a firm/company registered under the Indian Companies Act, 1956 and who have their registered offices in India. No Consortium of Bidders will be allowed in this regard.	Copy of Certificate of Incorporation
2.	The firm should be ISO-27001 (Information Security Management System Standards), ISO 9001 and ISO 20000 certified.	Copy of Certificates/Self Certificate
3.	The firm should have at least CMMI level 3 certifications for either Service or Development.	Copy of the certificates
4.	The firm should own the complete source code of the software being used for conducting the exam. They must have the copyright of the source codes and all its components.	Self-certificate of software ownership
5.	The bidder must use 256 bit encryption for Question paper transfer.	Self-declaration
6.	The Bidder should have administered an average over 20,000 candidates for last three years on online/CBT simultaneously at least in 5 metropolitan cities.	Work order and completion certificates
7.	The average turnover of the firm should be Rs. 15 crore in the last 3 financial years	Audited Annual Accounts/certificate from chartered accountant should be enclosed.
8.	The firm should have at least 75 employees on its payroll.	Audit statement of previous financial year mentioning the number of full time employees,

		or a certificate by the Company Secretary of the firm.
9.	The firm must have their own or hired primary data centers with infrastructure for Data Security. Data centers should be located in India in different zones. The data center must be an ISO certified, Data center should be certified as per the Government of India Guidelines.	Data Centre certificate
10.	The firm should never be blacklisted by any Central Government/State Government/ PSU/Government Bodies/ Autonomous Bodies/Private Sector.	Self-declaration signed by the Authorized Signatory.

BID EVALUATION METHOD

1. Detailed technical evaluation shall be carried out along with other conditions in the tender documents to determine the substantial responsiveness of each tender. For this clause, the substantially responsive bid is one that conforms to all the eligibility and terms and conditions of the tender without any material deviation.
2. The evaluation committee may call the responsive bidder(s) who comply with all terms and conditions of the tender for discussion and presentation to facilitate and assess their understanding of the scope of work and its execution. The bidder should give a detailed presentation on how their technology is best suited for CCRAS. However, the committee shall have sole discretion to call for discussion/presentation.

Evaluation and Comparison of Bids

80% weightage will be awarded for Technical Evaluation and 20% weightage will be awarded for Financial Evaluation.

Technical bid will be assigned a Technical score (TS) out of a maximum of 100 points, as per the Scoring Model given below.

Technical Evaluation

Score Model

Sr No	Criteria	Score
1.1	Technical Capability	25
1.1.1	Legal Structure	5
	Partnership/Proprietary	1
	Private Limited	3
	Public Limited Company/PSU	5
1.1.2	CMMi level 3 services OR Development	5
	CMMi level 5 AND development	10
1.1.3	Overall staff Strength including IT staff (Project Management/Development/Quality Assurance/implementation/operations)	10
	75-150	2
	150-500	5
	Above 500	10
1.2	Financial Capability	15
1.2.1	Average annual turnover of the company for the period 2013-14, 2014-15 & 2015-16	
	More than 5 Cr and less than 10 Cr	5
	More than 10 Cr and less than 100 Cr	10
	More than 100 Cr.	15
1.3	Specific capability/ Experience of the bidder relevant to the assignment	40
1.3.1	Maximum no of candidates appeared in computer based examination in single shift completed in India in the last three years	15
	Upto 5,000	5
	5,001 to 25,000	10
	25,001 and above	15
1.3.2	Previous experience in conducting two computer based online examination for any Govt body/autonomous body in at least 05 metropolitan cities simultaneously with 5,000 candidates and above, per day.	10
1.3.3	Owned Node (available 24x7 with minimum 250 nodes in each centre capability with proof)	15
	Upto 10,000-20,000	10
	Above 20,001	15
2.	Software/Solution approach and Methodology	20
2.1	Owned Data Centres – primary & backup with proof	05
2.2	Solution approach and product capability	15

Financial Evaluation

The Financial Bid of those Bidders who have been found to be technically eligible will be opened. The Financial bids of the ineligible bidders will not be opened.

The Financial Bids shall be opened in the presence of representatives of technically eligible Bidders, who may like to be present. CCRAS shall inform the time of opening of the Financial Bid immediately after completion of technical bid.

Final Evaluation Criteria – Quality and Cost based Selection (QCBS)

The commercial/financial scores would be normalized on a scale of 100, with lowest bid being normalized to 100 and rest being awarded on a pro-rata basis. Such normalized scores would be considered for the purpose of QCBS based evaluation.

The individual bidder's commercial scores (CS) are normalized as per the formula below:

$F_n = F_{min}/F_b * 100$ (rounded off to 2 decimal places) where,

Composite scores (S)= $T_s * 0.80 + F_n * 0.20$

The Bidder with the highest Composite Scores (S) would be awarded the contract.

Explanation:

F_n = Normalized commercial score for the Bidder under consideration

F_b = Absolute financial quote for the Bidder under consideration

F_{min} = Minimum absolute financial quote